























2021 Annual Report

Reflecting on the past, appreciating the present, and looking to the future

Reflecting on the Past

Dear Friends-

As I write this greeting for Found House IHN's 2021 Annual Report, I have to say, I have been having a very, hard time. Things have been challenging for the last few months. My husband and I both have been sick with COVID-19. My in-laws have had extended illnesses with my mother-in-law finally succumbing and passing away. My Dad's cancer returned. In my work life, finding ways to transition Found House IHN shelter from hotel-based operations back to community sheltering has proved difficult, at best, adding to the stress of a staff team that has already weathered the challenges and changes that COVID-19 first wrought in 2020. At the same time as all of these things have been piling up, my home suddenly needed

unexpected and costly repairs. I have felt overwhelmed, a little hopeless, and it has been very hard to see beyond my own daily difficulties.

Yet these are things we all experience at one time, or another. Illness, loss, things not going the way we want, or need them to go no matter how we plan, or work for them. In fact, these are things the families we serve at Found House Interfaith Hous-

ing Network are dealing with each day, just like the rest of us, with the added stress of not having a stable, affordable, permanent place to call home. My home repairs were made, I was never displaced, and through it all, I had a place to go to at the end of each day that was mine, where I felt safe, where I could connect and replenish myself with my loved ones.

My story is similar to Found House IHN's story in 2021. We continued to deal with the uncertainty of the pandemic and the burdensome costs of hotel sheltering, we saw staff turnover increase just like other industries, and we had to make unplanned repairs to the Day Center. The list seemed endless as January made its way to

It all began...

...in 1991 in a renovated St. Vincent de Paul site at 5829 Vine St in Elmwood Place. A small group of ambitious volunteers at a handful of congregations decided to test pilot the Interfaith Hospitality Network shelter model. Families receive shelter and hospitality each evening at a host congregation and case management assistance at the Day Center during the day. The goal was to work with 3-5 families daily with an average program stay of 22-30 days.



December. At the same time, we were never displaced from our mission. Found House IHN staff supported by hundreds of volunteers and donors assisted 366 families with no place to turn across all of our programming. 98 percent of them were able to access stable housing. We also kept 126 pets who would have otherwise faced surrender to animal shelters with their humans during the crisis of housing instability. That is not bad for a hard year.

As volunteers and professionals that help others in need, we often see ourselves as providing the example, the guidance, and the path for families to achieve success. We have designed and

deliver services aimed at supporting achievement for each unique family that comes through our doors. I have been reminded, however, of the example that the moms, dads, kiddos, grandparents, and even the pets have provided to me. Through overwhelming, traumatic stress, through disappointments, through the hard days where it is not possible to be your best self, through displacement and even despair, they show up to shelter, or to

aftercare, or housing and they put the next foot forward. They gather themselves and keep moving.

In our 30th year of walking this path with families, we gathered ourselves, we kept moving, and we secured the vibrancy of the Found House IHN mission in support of the next 30 years. Thank you for being a part of this journey.

Sincerely,

Stacey Burge, LISW-S
President & CEO

Mission

- Provide hospitality to meet basic needs
- · Keep families together
- Help families find and retain stable housing

Strategies

- Housing First
- Trauma-Informed
- Accept families as they define themselves
 - Partnerships with communities of faith

Reflecting on the Past



Current Day Center on Nassau Street

Today, Found House IHN includes 100+ community partners, 1000+ volunteers and operates nine programs with a staff of 30 professionals

2021 Donations Received in Tribute of:

Ben Bear * Carol Berridge * Bernard "Buck" Bilz * Elizabeth
Brown * Pellegrino Ciccarello * Ethel Cogen * Robert Conklin *
Donna Corrington * Libbie Crawford * Wanda Crawford * Noa
Dagenbach * Janet Davis * Sally Dessauer * Christine Eberly *
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LaPointe * John Littlehale * Gary Lubin * Janice Lubin * Edith
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Montauk * Bob Moore * Mary Parker * Robert Pearson * Piper
Ray * Richard Read * Amelia Rhodes * Brian Sheard * Matt
Shooner * Lynn Holman Vainrib * Margaret Varatta *
Ruth Lingo Woods

Timeline

2011– relocated to a larger main facility at 990 Nassau Street allowing for improved shelter program quality, increased impact and additional programs.

2012– Permanent Supportive Housing (PSH) program began to provide extra support that higher-barrier families with mental or physical disabilities need to remain stable.

2014– Pet Program started to provide a safe place for family pets to stay while their human family regains stability.

2015– Aftercare, Rapid Re-housing and Shelter Diversion Programs come on-line to provide wrap around services for families at all points in their journey to permanent housing.

2019– Transitional Housing/Rapid Re-Housing and KEYS programs are added to expand services provided to young parents and families working on education and other time limited goals.

2021 – Began construction on Melrose Place to provide 26 new pet-friendly Permanent Supportive Housing units in Walnut Hills.

Did you know?

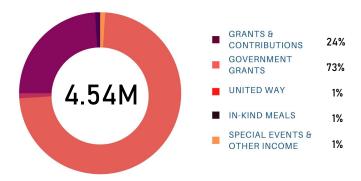
Found House IHN accepts families as they define themselves and has a long tradition of focusing on keeping families together. At a time in our community where fathers and older male children had to separate from women and children to access shelter, Found House IHN took all family members, welcoming moms, dads, kids, grandparents, and pets. We continue this philosophy, which now also includes families with adult children and couples without children.

- First to accept entire families including men and older boys
- First to accept couples with no children
- First to accept pets

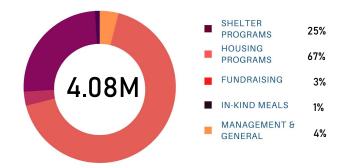
2021 Financials

year-end net assets: \$2,350,868

Revenue Summary



Expense Summary



Cheers to 30 Years Celebration



Carol Brown, Michael Davis, & Sharon Ward



Libbie Crawford & Meghan Snyder



Tom & Helene Ohren

Cheers to 30 Years toasted Found House Interfaith Housing Network's 30 years of service to families experiencing homelessness and FHIHN's 2021 Volunteer Award recipients. The event was hosted by High St. design studio & lifestyle store. Guests enjoyed an evening of food by Southern Grace Cincy Catering and Che' restaurant, music by DJ NewNu, and shopping from High St.'s eclectic selection of home goods.



Event Sponsors



Stacey Burge & Brian Kershner

2021 Volunteer Appreciation Award Winners





The Staff & Board of FHIHN extend a very special THANK YOU to the following individuals, organizations & congregations for their support in 2021

Gifts of \$50,000+ Gifts of \$1.000 - \$4.999 cont'd Gifts of \$1,000 - \$4,999 cont'd Gifts of \$500 - \$999 cont'd **Anonymous Donors** Contemporary Cabinetry East University of Cincinnati Karen and Robert Phelps The Daniel and Susan Pfau Foundation Walnut Hills Christian Church, Cincinnati, OH Legacy Czmer Family Foundation Trust Jim and Hannah Phero Fund Charles H. Dater Foundation, Inc. Vito DiGiovanni Warren and Karen Webster Betty Prince PetSmart Charities, Inc Carole Donnelly Westwood UMC Robert Puthoff Gifts of \$10,000 -\$49,999 Robert and Elizabeth Ehrsam Wood-Byer Foundation Helen Rhoad Tom and Ruth Bobenread Evelyn W. 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	, ergamene et se ng	у	
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Charles and Nancy Postow

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	25 24 44		
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Hotel Support Congregations

Being in the hotel did not stop our community of congregational supports from continuing to put their faith into action by serving families. Volunteers pivoted with our operations as we figured out how to serve families successfully in a hotel setting throughout the COVID-19 pandemic. Our volunteers came up with creative ways to stay connected to Found House mission by having collection drives, grocery shopping, making masks, and so much more. The much needed supplies of food, cleaning supplies, hy-



Christ Church Glendale Fill the Truck Event

giene items, as well as Kroger gift cards and monetary donations arrived daily. Families appreciated the home-cooked meals, snack packs, activity sets for their children, handmade masks, toiletries and supplies, which served as daily reminders that they were cared for and were in your thoughts and prayers.

Adath Israel · All Saints Catholic · Anderson Hills UMC · Armstrong Chapel UMC · Ascension and Holy Trinity Episcopal · Bellarmine Chapel · Bread of Heaven · Calvary Episcopal · Cheviot UMC · Christ Church Cathedral · Christ Church Glendale · Church of the Advent · Church of the Nativity of Our Lord · Cincinnati Church of the Brethren · Cincinnati Friends Meeting · Cincinnati Mennonite Fellowship · Consolation Baptist · Episcopal Church of the Redeemer · First Baptist Church West College Hill · First Presbyterian Glendale · First Unitarian Church · First United Church of Christ · Franciscan Sisters of the Poor · Gaines UMC · Gloria Dei Lutheran · Good News in Christ · Good Shepherd Catholic · Good Shepherd Lutheran · Grace Episcopal · Groesbeck UMC · Heritage Universalist Unitarian · Hyde Park Community UMC · Immaculate Heart of Mary · Indian Hill Church · Isaac M. Wise Temple · Jewish Federation of Cincinnati · John Wesley UMC· Kennedy Heights Presbyterian · Knox Presbyterian · Messiah Lutheran Church · Mt. Zion Missionary Baptist · New Mission Missionary Baptist · Northern Hills Synagogue · Ohio River Valley District · Olivet Baptist · Our Lord Christ the King · Pleasant Ridge Presbyterian · Pleasant Run Presbyterian · Prince of Peace Lutheran · Resurrection · Rockdale Temple · Second Baptist Church West College Hill · Second Episcopal District of CME · Seventh Day Adventist—Clifton · Sharonville UMC · Southern Baptist Church · St. Barnabus Episcopal · St. Clare Church College Hill · St. Columban · St. John Fisher · St. John's Unitarian Universalist · St. Luke's Church · St. Paul UCC · St. Paul Community UMC · St Simon of Cyrene Episcopal · St. Timothy's Episcopal · Temple Sholom · Truth and Destiny · Union Baptist · The United Church of Christ Mission · Unity of Garden Park · Valley Temple · Walnut Hills Baptist · Walnut Hills Christian Church · Westwood First Presbyterian · Westwood UMC · Whitewater Crossing · Zion Baptist

2021 Shelter Impacts

Our Shelter
Community Served:
70 households:
187 individuals,
including
88 children

And 90% of
Families Maintaining
Housing for over
one year

What is Housing First?

A philosophy that Found House utilizes in service delivery that:

- quickly connects families to permanent housing without preconditions or barriers to entry and
- offers supportive services to maximize housing stability and prevent returns to homelessness.

Once housing stabilizes, families can more successfully handle challenges such as mental health, physical health, job acquisition, education, substance abuse challenges, and other needs.



Found House IHN believes

housing is a human right

2021 Housing Impacts

Our Housing Programs Served: 296 households: 1,023 individuals, including 626 children

Resulting in: 97% of Families Obtaining Housing

And 91% of Families Maintaining Housing

Found House IHN 2021 Impacts



366 families made up of 1,210 individuals, including 714 kids



98% obtained or maintained housing



88% did not return to homelessness



In 2021, we decided to change our name. The Interfaith Hospitality Network name served us well for 30 years, but was connected to our affiliation with the national network once also known as IHN, but now as Family Promise. Family Promise birthed the idea of operating family shelter through interfaith collaboration and they were a great partner for decades of service to the community. As we grew and developed in the areas of housing and other programs, the affiliation with Family Promise no longer served our needs. Because Family Promise owns the Interfaith Hospitality Network name, we could not continue using it. We will continue to work with Family Promise as mutual advocates for families experiencing housing insecurity, and continue to admire one another's work, but the formal affiliation ended and our name changed. Our mission, programs, operations, and funding structures remained the same.

Found House

Because it is all about housing!

Ensuring families have access to housing that meets the full range of needs—household members with disabilities, parents with limited income, kids that need nurturing spaces to play and grow, families that count dogs and cats among their members—is who we are and what we do.

Interfaith Housing Network

Because ensuring housing for all families requires the community to come together as one!

Interfaith partners have been the driving force of what we do for over thirty years. Providing temporary shelter in partnership with our professional staff, as well as supporting through continuous financial and in-kind contributions. Perhaps even more important, Catholic, Jewish, Unitarian, Muslim, Protestant, and so many other partners, representing the richness and diversity of greater Cincinnati, are community ambassadors. They spread the word that affordable housing is not a challenge too big to overcome, but one that each of us plays a part in resolving.

Pet Support Program 2021 Impacts

Our Pet Support Program Served: 126 dogs, cats, and small companion animals

Resulting in: 76% of pets re-united with their original owners in stable

housing

Found House IHN values the human-animal bond and advocates locally and nationally for affordable, pet-friendly housing. The mental and physical health benefits of companion pets is widely accepted and well documented.

Pets are generally not welcome in shelters or treatment centers and separating from beloved animals can add to the trauma of homelessness for children and adults alike.

The Pet Support Program provides services to families and individuals across the community who are experiencing homelessness, or other kinds of housing insecurity, by providing pets a safe place to go while humans access services. Once housing is obtained, the whole family is reunited in housing.

Want to help with pets? Email Garrett Parsons, Services Director and Pet Support Supervisor at gparsons@foundhouse.org.



Order your 2023 Found House Pet Support Calendar



Great holiday gifts!
Pre-order today by
sending an email to:
gparsons@foundhouse.org

Only \$20

A pet-friendly event supporting Found House's Pet Support Program. Help us keep families together! OTTO ARMLEDER DOG PARK 5057 WOOSTER PIKE SATURDAY, SEPTEMBER 24

Tickets for the annual Pawty Pawlooza fundraiser are on sale now and can be purchased at foundhouse.org/events

Only \$20









Looking to the Future

The Next Phase of Emergency Shelter

Since March 2020, Found House IHN has operated shelter in hotels. Hotels have provided families the ability to practice social distancing, as well as to quarantine when sick, or exposed to COVID-19. Hotels also provided safe distance for staff, as well protected volunteers, who have typically hosted families overnight in their houses of worship, from exposure to illness. This was necessary, but it has also been expensive in both the costs of hotel rooms, as well the maintenance of a new team of staff to take up positions previously performed by volunteers.

Found House IHN first formulated a plan to move out of hotels that would include use of Grace Place, where we have hosted families previously. We secured funds to make updates to Grace Place and the Day Center making both sites a little more pandemic proof. While those updates were completed successfully at the Day Center, unfortunately, zoning and related issues made use of Grace Place impossible.

The next plan we tried involved utilizing a small number of congregation spaces to host families, but still using staff to provide all of the coverage at those sites. The rotation of unfamiliar spaces and contin-

ued challenges with workforce changes and turnover also eliminated that plan from being sustainable. We went back to hotels.

We have just launched our third plan at leaving hotels. This involves a small number of congregations that are doing traditional shelter hosting. We are so grateful! However, there are only sufficient numbers of congregations to



provide shelter for 4 families at time. This is a sharp drop in capacity (we normally served 8-12 families at a time pre-pandemic, as well as in the hotel) at a time when the family shelter system in greater Cincinnati needs *more* capacity—families are turned away every day. This current calendar of hosting only extends to the end of 2022.

Found House IHN has always provided shelter in partnership with diverse, faith communities and as a group, we have to make a decision about shelter moving forward. Several congregations have indicated they will not return to hosting, some will, but still are not ready in terms of pandemic risk, and, of course, some have already jumped back into the work. There are currently insufficient congregations to do a full-year calendar rotation, or to bring shelter capacity back up where it needs to be.

The options are to get more congregations to the table fast, to find a stationary shelter site, to pursue a hybrid stationary/congregation model, or, to have congregations put all their vital passion, energy, and resources in to Found House IHN housing programs and slowly move away from emergency shelter. All of these options present

potential challenges and complexities. All require careful consideration and discussion. Again, we have to find a plan that works together.

While recent Congregational Coordinators meetings have focused on the planning and execution of the current hosting rotation, future meetings will address these options, and others not yet considered. Please attend and offer your support and thoughts, or feel free to start a conversation by email with Stacey at: sburge@foundhouse.org

26 Units of Affordable Housing Melrose Place Construction Update

Permanent Supportive Housing (PSH) is a nationally recognized, proven and cost-effective solution to the needs of vulnerable people with disabilities who are homeless. This type of intervention combines affordable housing assistance with voluntary support services to address the needs of chronically, homeless people. Families living in PSH have case managers who help them stay on track with needs including medical care, addiction treatment, job training, and budgeting.

Found House IHN has a long history of providing PSH to families with disabilities. We established our first PSH program in 2012 utilizing a scattered-site approach, working with landlords in the community. In response to community need, we added a second identical program in 2018. In 2021, these two programs housed 46 families comprised of 67 adults and 122 children. 95% of these families maintained their housing.

In conjunction with an experienced developer, Model Group, Found House IHN has been constructing 26 new units of housing for some of the most vulnerable families in our community. Affectionately referred to as, 'Melrose Place,' because of its location on the corner of Oak & Melrose in Walnut Hills, this new building will have a mix of one, two, and three-bedroom, pet-friendly units and will serve as a supportive community for families who need it.

After completion in late 2022, bringing these options online means that Found House IHN will be managing 27% of Cincinnati's PSH family units.

Conveniently located just one mile from the Found House IHN day center in Walnut Hills, families will enjoy access to various amenities at both service locations.

We are excited



to start this much needed program in our community and to explore site-based service provision for families.

Join Our Community

Be a part of the impact that Found House IHN makes across the Greater Cincinnati community. There are many ways to support families in need!

Volunteer

Visit our website at **www.foundhouse.org** and complete a volunteer application today.



facebook.com/foundhouseihn

Donate

Your generosity has allowed FHIHN to provide services since 1991. Visit our website to give securely, or donate by check made payable to Found House IHN and mailed to 990 Nassau Street, Cincinnati, OH 45206.

Kroger Plus Card & Amazon Smile

Register Found House Interfaith Housing Network as your charity of choice through Kroger Community Rewards and Amazon Smile!

The mission of Found House Interfaith Housing Network is to provide homeless families emergency shelter and hospitality through interfaith communities and to work with families to find and retain stable housing.

Please detach and mail to Found House IHN Name:
Address:
Email & Phone:
 I would like to make a donation: One-time donation in the amount of: \$
My donation is designated for: Unrestricted (use as needed)Melrose PlaceEmergency ShelterPet Support ProgramOther
I am interested in connecting in the following way:
 Participate with a congregation providing hospitality to FHIHN families Organize a fund-raiser or join the Development Committee Become a Pet Support Program Volunteer or Foster Home Provide connections to prospective corporate donors, grant foundations, and community partners
Other STRATEGIES TO





THE CITY OF CINCINNATI





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